Data Retention Policy

Grampian credit union will comply with regulatory and industrial standards in retaining information on its members, employees and volunteers including:

- 1. Permanently retaining records pertaining to:
 - Register of Members
 - Rules and Amendments (as registered with the Financial Conduct Authority)
 - Receipts for any securities held, securities register and register of contracts of guarantee.
 - Minutes of annual and special general meetings and the meetings of the Board of Directors.
 - Members' Share and Loan Register
 - Copies of Annual Returns
 - Register of bad debts written off
 - Health & Safety Consultations
- 2. Retaining for 40 years:
 - Employer's Liability Certificate
- 3. Retaining for 6 years:
 - All record appertaining to the accounts of the credit union including:
 - 1. Receipts and invoices.
 - 2. Ledgers and cash books (whether manual or electronic)
 - 3. Payroll Information
 - 4. VAT books and copies of returns
 - 5. Corporation tax records
 - Disciplinary, working time and training, redundancy details (after employment ceases)
 - Employee details and records
 - Financial Promotions
 - Senior Management Arrangements Systems and Controls
 - Information pertinent to Regulatory References
- 4. Retaining for 5 years:
 - Evidence of identity, member transactions, reports of suspicious transactions (internal and external)
 - Training records for anti-money laundering regulations
 - Loan Applications (after loan has been repaid)
 - Investment decisions, including making a subordinated loan to another credit union
- 5. Retaining for 3 years:
 - Accident Reports
 - Complaints (once resolved)
- 6. Retaining for one year:
 - Application forms/interview notes for unsuccessful candidates